



## Council Resolution 11 (CR11) Supporting UCSD Student Email Account Preservation



- (1) **WHEREAS**, all UC San Diego students have a UCSD email account (of the form moniker@ucsd.edu, corresponding to their Active Directory login) with some departments/divisions having providing alternative email addresses;
- (2) **WHEREAS**, over the course of their education students often integrate their UCSD email account into their daily lives, use that as their primary email account, and associate other educational identities (e.g. professional societies, GRE accounts, etc) with that address/alias;
- (3) **WHEREAS**, currently, upon graduation or leaving the University a student's UCSD email will be permanently deactivated after approximately a year, ostensibly for eventual recycling to other students<sup>1</sup>;
- (4) **WHEREAS**, UC San Diego deactivates accounts after 2 consecutive quarters without enrollment while graduate students are allowed 3 quarters (6 for pregnancy) of Leave of Absence<sup>2</sup>;
- (5) **WHEREAS**, UC San Diego, along with UC Santa Barbara<sup>3</sup> and UC San Francisco<sup>4</sup>, are the only universities in the UC system which do not allow a student to indefinitely keep their primary university email address/alias<sup>5678</sup> or provide a way to convert this email into a permanent forwarding address<sup>91011</sup>, post-graduation;
- (6) **WHEREAS**, UC San Diego does offer the creation of an alumni forwarding address (of the form moniker@alumni.ucsd.edu) for students who have graduated<sup>12</sup>;

---

<sup>1</sup> UCSD ACMS (<https://acms.ucsd.edu/students/email/redirect.html>)

<sup>2</sup> UCSD GradDiv (<https://grad.ucsd.edu/resources/general/academic-policies/leave-of-absence.html>)

<sup>3</sup> Santa Barbara (<http://www.umail.ucsb.edu/usage/deactivation>), except Engineering (<https://engineering.ucsb.edu/eci/kb/index.php?action=artikel&cat=15&id=16&artlang=en>)

<sup>4</sup> San Francisco (<https://registrar.ucsf.edu/registration/withdrawal/access>)

<sup>5</sup> Davis (<http://www.alumni.ucdavis.edu/get-connected/email>)

<sup>6</sup> Riverside (<http://cnc.ucr.edu/NetID/access.html>)

<sup>7</sup> Merced (<https://it.ucmerced.edu/services/email/>)

<sup>8</sup> Irvine (<http://www.oit.uci.edu/email-calendar/alumni/>)

<sup>9</sup> Berkeley ([https://cal.berkeley.edu/help/faq/email\\_forwarding/](https://cal.berkeley.edu/help/faq/email_forwarding/))

<sup>10</sup> Los Angeles (<https://www.bol.ucla.edu/help/faq/account.html#account4>)

<sup>11</sup> Santa Cruz (<http://its.ucsc.edu/email/forwarding.html>)

<sup>12</sup> UCSD Alumni (<http://www.alumni.ucsd.edu/s/1170/2column-social.aspx?sid=1170&gid=1&pgid=2837>)



## Council Resolution 11 (CR11) Supporting UCSD Student Email Account Preservation



- (7) **WHEREAS**, creating such a forwarding address does not provide the fundamental utility of maintaining access to emails sent to a former student's historically used address (moniker@alumni.ucsd.edu does not redirect emails sent to moniker@ucsd.edu);
- (8) **WHEREAS**, upon discussions on the topic of email retention by the GSA President with the Vice Chancellor & Chief Financial Officer, it was indicated that there was strong general support amongst the Information Technology Services (ITS) management for such changes, however implementation of these may take time due to technical challenges;
- (9) **WHEREAS**, ITS was created to consolidate various technical services provided by the University and an IT Executive Governance Committee is planned to oversee its operation;
- (10) **WHEREAS**, the IT Executive Governance Committee is in the process of being formed, but currently does not have student representation<sup>13</sup>, which is a population with significantly affected by University information infrastructure and policies;
- (1) **BE IT RESOLVED**, the GSAUCSD believes the current UC San Diego policy on maintaining emails addresses could be improved to better accommodate the needs of graduate students that subsequently become alumni;
- (2) **BE IT FURTHER RESOLVED**, the GSAUCSD supports the ITS management's goals to provide indefinite post-graduation usage of a student's specific email address/alias;
- (3) **BE IT FURTHER RESOLVED**, the GSAUCSD encourages that these changes implemented as soon as possible, ideally before the end of the upcoming academic year (Spring Quarter 2017);
- (4) **BE IT FURTHER RESOLVED**, that the technical challenges to doing so are recognized to take time, and therefore it would be prudent to institute an immediate moratorium on the deactivation of active accounts due to graduation, until such changes can be implemented;

---

<sup>13</sup> <http://blink.ucsd.edu/sponsor/ITS/about/index.html>



## Council Resolution 11 (CR11) Supporting UCSD Student Email Account Preservation



- (5) **BE IT FURTHER RESOLVED**, that to align policies and better support students needing to take a leave of absence, students access to their accounts be preserved for the entire duration of a leave of absence, regardless of length;
- (6) **BE IT FURTHER RESOLVED**, that the University units other than ITS which provide email addresses/aliases commonly used by graduate and professional students as their primary email (Office of Engineering Computing (OEC), School of Medicine (SoM), etc) be encouraged to implement similar changes to their own systems;
- (7) **BE IT FURTHER RESOLVED**, that GSAUCSD believes the most robust form of communication is involvement and requests that student representation be added to the IT Executive Governance Committee to maintain good communication and assist with the implementation of these changes;
- (8) **BE IT FINALLY RESOLVED**, that this resolution be sent to the UC San Diego Chief Financial Officer, Chief Information Officer of Information Technology Services, Vice Chancellor of Student Affairs, and the Graduate Student Associations of UC Santa Barbara and San Francisco.